**Preceptorship MBChB IV**

**SA 6 (GNK 385): Managed Health Care Report**

**[ SUGGESTED FORMAT ]**

**COMPONENT 1: Two chronically ill patients**

* *Practice accessibility*
	+ Location
	+ Working hours
	+ Hygienic/clean
	+ Emergency hours
	+ Wheel chair friendly
	+ Waiting room and periods
	+ Facilities, side-room testing available?
* *System in practice:*
	+ Patient registration and data capturing (filing system)
	+ Medical aid
	+ Cash administration:
		- How does patient pay?
		- What happens if not paying? (debt administration)
	+ Staff involved with patient
	+ Laboratory service on site?
	+ Medication: where does patient get it from?
* *Aspects of care:*
	+ Proper history taking?
	+ Proper clinical examination?
	+ Counselling
	+ Prescribing
	+ Disease control
	+ Follow-up
	+ Home visits
	+ Hospital visits

* Problem areas and suggestions

**COMPONENT 2: Four important elements of patient care**

Choose four elements which you think are important for patient care, based on literature review and experience.
***Example:***- Communication & History Taking
- Counselling
- Financial administration
- Follow-up