**Preceptorship MBChB IV**

**SA 6 (GNK 385): Managed Health Care Report**

**[ SUGGESTED FORMAT ]**

**COMPONENT 1: Two chronically ill patients**

* *Practice accessibility*
  + Location
  + Working hours
  + Hygienic/clean
  + Emergency hours
  + Wheel chair friendly
  + Waiting room and periods
  + Facilities, side-room testing available?
* *System in practice:*
  + Patient registration and data capturing (filing system)
  + Medical aid
  + Cash administration:
    - How does patient pay?
    - What happens if not paying? (debt administration)
  + Staff involved with patient
  + Laboratory service on site?
  + Medication: where does patient get it from?
* *Aspects of care:*
  + Proper history taking?
  + Proper clinical examination?
  + Counselling
  + Prescribing
  + Disease control
  + Follow-up
  + Home visits
  + Hospital visits

* Problem areas and suggestions

**COMPONENT 2: Four important elements of patient care**

Choose four elements which you think are important for patient care, based on literature review and experience.  
***Example:***- Communication & History Taking   
- Counselling  
- Financial administration  
- Follow-up